

# RETURN & EXCHANGE FORM

## Return Policy

**\*Please read!**

1. For a refund or exchange, products must be returned within 30 days from the day they were shipped.
2. Products must be returned in **"Like-New" condition** in their original packaging. Damaged footwear and incomplete returns are not entitled to refund, exchange or store credit.
3. Refunds will be processed within 30 days of receipt and applied to the original payment method.
4. **Shipping & handling fees are non-refundable.**
5. **Our exchange policy limits only ONE exchange per original order.**

Order #: (see packing slip in box) \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: (        ) \_\_\_\_\_

**\*E-mail Address:** \_\_\_\_\_

## Send Exchange To: (if different from left)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: (        ) \_\_\_\_\_

## Reason For Return

### Help Us Improve

Using the chart on the right, please note the reason code number in the space provided.

Reason
<b>001</b> Feels too short
<b>002</b> Feels too long
<b>003</b> Feels too narrow
<b>004</b> Feels too wide

Item # Being Returned (example: TB1234)	Reason Code (see chart on left)	Quantity

If the Reason Code does not describe the reason for return, **please explain:**

## REFUNDS ONLY

To receive a refund, fill out this return form and use the pre-paid return label attached to your packing slip.

**NOTE:** Original shipping and handling is non-refundable. Refund will be reflected on your next billing cycle, back to the original form of payment.

### MAIL TO

Gravity Defyer Returns Dept.  
10643 Glenoaks Blvd.  
Pacoima, CA 91331

**\*Please be sure to keep a record of your tracking number from your return label (22 digits).**

Please allow up to 7-10 business days for merchandise to be received.

## EXCHANGES

Please enter the purchase details of the item you wish to receive in exchange.

Item Name	Item #	Color	Size	Quantity

\*Exchanges will be processed within 3 business days from the day they are received.

Please provide a payment method if there is a price difference on your exchange.

Money Order     Check     Visa     MasterCard     American Express     Discover

\_\_\_\_\_ Expiration Date \_\_\_\_\_  
Card Number

Authorized Signature \_\_\_\_\_ CVV Code \_\_\_\_\_  
(Last 3 digits on the back)